

SECURING THE PROMISE

SPRING 2018



Curve Ball

Injury threatens athlete's future

- ♥ **A Personal Plea**
Le Bonheur Club president leads the charge for "just one more"
- ♥ **Enduring Legacy**
Celebrating the life of Mary Shainberg, one of Le Bonheur's most generous donors

Le Bonheur
Children's Hospital

Le Bonheur Children's Hospital in Memphis, Tenn., treats more than 250,000 children each year through community programs, in regional clinics and a 255-bed hospital that features state-of-the-art technology and family-friendly resources. Our medical staff of more than 240 physicians provide care in 45 subspecialties.

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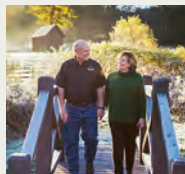
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Support Le Bonheur

For more information about ways to support Le Bonheur Children's by volunteering, attending events, developing partnerships and giving financially, please visit lebonheur.org/ways-to-help or call 901-287-6308.

www.lebonheur.org/secure

MESSAGE FROM MERI

Dear Friends,

In emergency medicine we use the phrase “the golden hour” to describe that window of time that matters the most following an injury. The medical care delivered during that time makes the biggest difference in a child’s recovery and future. Thanks to your continued investment in Le Bonheur, we can deliver the specialized care kids need at the moment they need it. You’ve helped us become one of the best children’s hospitals in the country and the very best place for kids in our region. Your support makes the difference in the golden hour and every hour that follows for children in our hospital.

In this issue, you’ll read about two families changed forever by tragic accidents. Thomas Dillard’s dream to play baseball in college almost came to an end after an injury at football practice. Karen Eskin almost lost her son when a car plowed through the carpool line at his elementary school. Thanks to your investments, these families found the hope they needed at Le Bonheur.

We often hear from parents that their children don’t remember the hard parts of being hospitalized – they remember the special moments. Thomas remembers the therapy dogs that sat on his hospital bed and reminded him of home. Karen remembers the people who provided meals through the long holiday season as she waited by Brendan’s bed and hoped for the best.

When our founders were just beginning to dream about this hospital, they named their time together sewing clothes for orphans “Le Bonheur.” They selected the French word, which means “the good hour,” to reflect their hope for children and the importance of the community in providing for children and families who are suffering.

Every day, you help us live out the dream of our founders. Because of you, we can seize every hour and make it a good hour for the children and families who count on us.

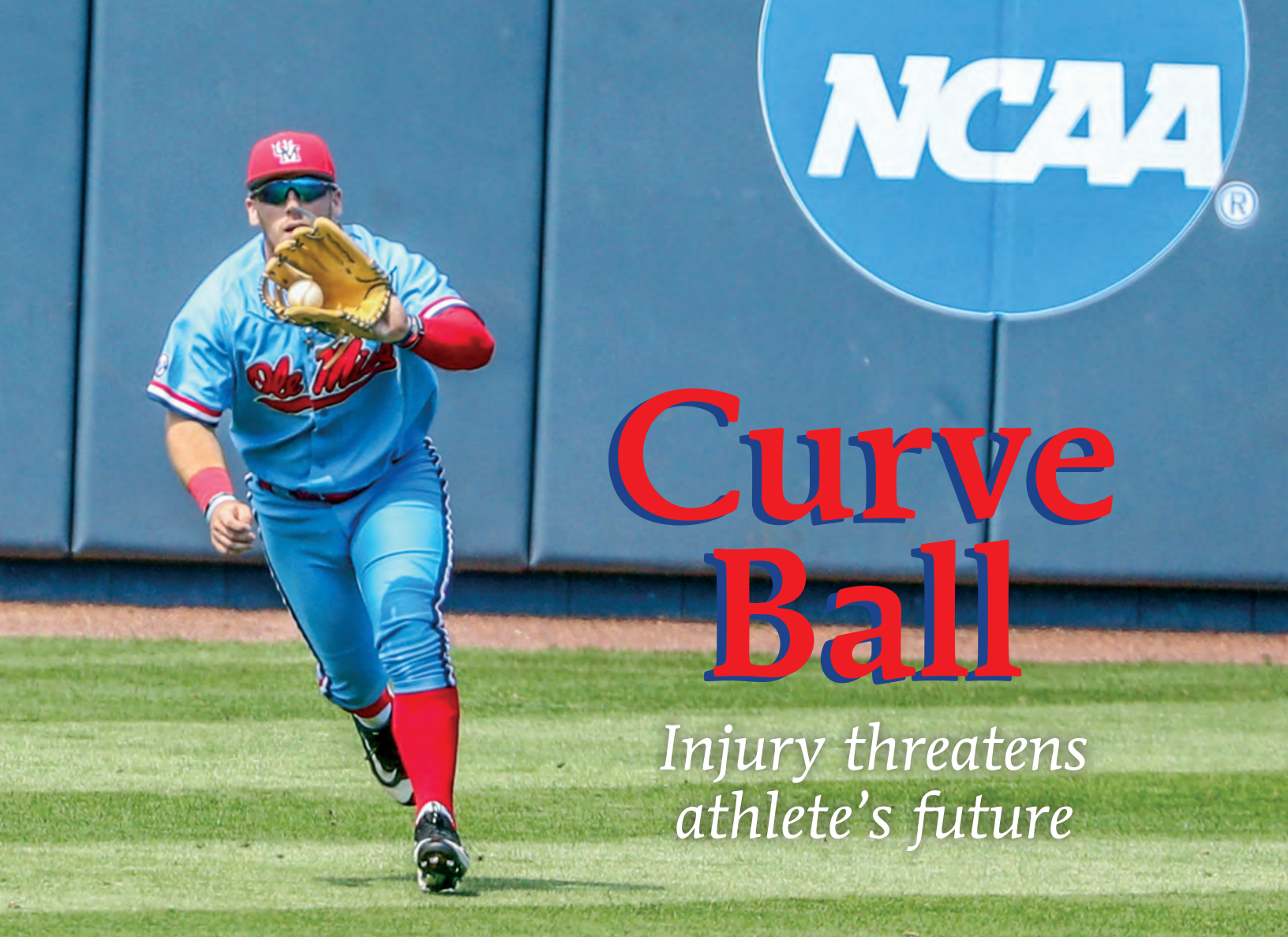
With gratitude,



Meri Armour, MSN, MBA
President
Le Bonheur Children’s Hospital

This fall, I had the honor of congratulating the children and mothers who graduated from the Nurse Family Partnership program. These families are thriving because of the support they received during pregnancy and the children’s first two years.





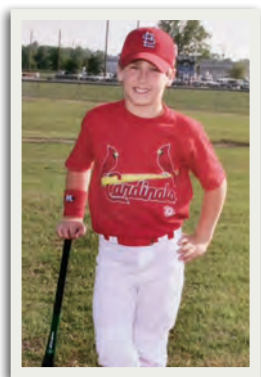
Curve Ball

*Injury threatens
athlete's future*

When Thomas Dillard ran onto the Ole Miss baseball field for the first time, his mother, Kris, couldn't help but cry. It was a moment the whole family had dreamed about for years, but one that was almost ripped away.

“We cried pretty good that day. This might not have happened. He might not have been here,” Kris said. “We were so proud that he was getting to live out his dream.”

Three years before, Thomas took a hard hit during a summer football scrimmage. The injury threatened his dreams and his life. When his doctors in Mississippi ran out of options, the Dillard family leaned on Le Bonheur Children's Hospital.



ALL SPORTS ALL THE TIME

Thomas, now 21, was practically born playing sports, his parents joke. From an early age, his parents noticed a natural ability. His hand eye coordination was far better than his sisters,' who are eight and ten years older.

“His sisters played sports, but with him it was an obsession. As small as I can remember, he was hitting a ball. He’d get up in the morning and turn on ESPN,” Kris said.

Thomas excelled at golf, soccer, football and basketball, but baseball was always his first love. As a freshman in high school, Ole Miss offered him a scholarship. It was a dream come true for the family deeply connected to the University of Mississippi. Thomas’ grandfather played football there, and his sisters both graduated from the university.

THE ACCIDENT

The summer before 10th grade was filled with sports – baseball tournaments and football practices. Thomas was thriving. But, everything came to a halt one Monday afternoon when Tom Dillard got a call from his son.

Thomas, 16, was hit by another player during a football scrimmage. He thought

he broke his rib. One of the coaches drove him to the hospital in Greenwood, Miss., where Tom met them. When his son collapsed on the floor, Tom knew it was bad.

“I could tell he was in a lot of pain. He has a high threshold for pain. He’s the toughest human I know. I



knew it was more than a broken rib,” Tom said.

Within 45 minutes, Thomas was in surgery. The doctor prepared the family for the worst – Thomas was bleeding internally. He was in pretty bad shape. He might not make it through surgery. Tom called Kris who was already on her way to the hospital, but eight hours away.

“I sat in the backseat of the car and filled up the floorboard with Kleenex,” Kris said. “It was such an overwhelming feeling of helplessness. I was in despair. It was probably the darkest day of my life.”

Thomas made it through surgery, but he had a long road ahead of him. The accident tore his small intestine close to his pancreas, and the surgery left him with a nine-inch incision. When Kris walked in the room, Thomas immediately said, “I don’t get to play football anymore.”

“I looked at him and said ‘Honey, I don’t care if you never play another sport again as long as you’re alive,’” Kris said.

After two weeks in the hospital, Thomas went home, but he wasn’t getting better. He struggled to eat.

One night as Kris was helping Thomas out of bed,

“We thought something’s not right. We need a specialist to help us figure this out. We made one phone call and within an hour, Le Bonheur was there.”

– Kris Dillard, Thomas’ mother

“He’s the toughest human I know. I knew it was more than a broken rib.”

– Tom Dillard, Thomas’ father

she found his sheets covered in blood. His wound had opened. After three emergency room visits without

answers, the Dillards made the decision to move Thomas to Le Bonheur Children’s Hospital.

“We thought something’s not right. We need a specialist to help us figure this out,” Kris said. “We made one phone call and within an hour, Le Bonheur

was there.”

Pedi-Flite, Le Bonheur’s emergency transport service, arrived by ambulance to make the two-hour drive to Memphis.

Le Bonheur is the only Level 1 pediatric trauma program in the Mid-South. This designation by the American College of Surgeons means Le Bonheur is prepared for even the most catastrophic traumatic injuries – from car accidents to sports injuries.

Each year, more than 1,200 kids like Thomas are transferred to Le Bonheur for a higher level of care than their local hospitals could provide.



Thomas’ nephew, Campbell Busching, was a patient at Le Bonheur in May when he was diagnosed with meningitis.



Hear the Dillards’ share their story at www.lebonheur.org/secure

ROAD TO RECOVERY

Immediately, Kris knew they made the right decision.

“There was a room full of doctors and nurses waiting to start diagnosing him and help us figure out what was wrong with him,” Kris said. “We knew we were in the right place and that God was present. His hand was guiding us to Le Bonheur. It was such a relief to be there.”

One of the people waiting in the room was Le Bonheur’s Sugeon-in-Chief, Trey Eubanks, MD.

“I remember how ill Thomas was when we first saw him,” Eubanks said. “I was very concerned that he could easily get worse, requiring emergent



When he was confined to a hospital bed, Thomas enjoyed visits by Le Bonheur’s team of volunteer therapy dogs.

surgery.”

The team focused on helping Thomas’ wound heal and his body fight the severe pancreatitis that developed after the injury. Thomas needed to rest. He had a tube that ran through his nose to his stomach and a line for hydration. The worst part was not being able to eat or swallow for two weeks. He lost 33 pounds.

“It was a difficult time,” Thomas said. “I’ve been an athletic person, and I love to get outside. Being cramped up

in a bed all day and not mobile was really hard.”

Thomas made an impression on his care team. Eubanks said, “Thomas was such a polite gentleman despite going through such a serious illness. He never really complained or even seemed down about his condition despite having been sick for over a month by the time of discharge.”

Thomas remembers walking the halls of the hospital with his nurses to gain strength back.

“I was probably difficult to deal with because I was frustrated with the whole situation. But, the medical team was willing to do whatever it took to help me get better. They were the happiest people,” he said.

Thomas remembers one bright spot in particular – when the therapy dogs visited his room.

“It changed my day when those dogs came and sat with me. It made me a lot happier person,” Thomas said.

Tom and Kris say they appreciate how



Once Thomas was strong enough to get out his hospital bed, he walked the hospital floors and enjoyed fresh air with his dad on the hospital’s front patio.

committed the hospital staff was to getting Thomas back on the field.

“The people at Le Bonheur are wonderful. They work so hard to make sure you and your child have everything you need,” Kris said. “Dr. Eubanks was so good to us. He was so intent on Thomas being well again so he could

“To see our son run out on the field after so much adversity the last few years ... it was a very proud moment.”

– Tom Dillard, Thomas’ father

Miss game in 2017 evoked a lot of emotions for the Dillards. The injury changed things for them. Tom, Kris and Thomas all were reminded that life is short, but also how God continues to prove his faithfulness and mercy. Looking back, Thomas says he’s grateful for the experience



Thomas with his parents Tom and Kris Dillard

be a baseball player. He knew how important that was to Thomas.”
Thomas missed the first few weeks of his sophomore year and playing as the starting quarterback on the football

team. When Eubanks cleared him to play, Thomas started playing catcher with a specially made shield to cover his scar. Slowly but surely, Thomas regained his strength.

Seeing Thomas run onto the field for that first Ole

Miss game that came from his injury.

“To see our son run out on the field after so much adversity the last few years ...” Tom said. “It was a very proud moment.”



Thomas has become a leader at Ole Miss – on the field and in serving others. He was named to the 2017 Southeastern Conference Community Service Team for his volunteer work – including helping raise money for Le Bonheur.



Thomas needed Le Bonheur. **We need you.**
Every gift counts. **Give today.**



When a mother is worried about her child, nothing else matters. With your support, nothing else has to.



Your estate gift to Le Bonheur Children's Hospital will help us help children. And we believe nothing is more important. Through the generosity of our wonderful donors, children and their families can receive the lifesaving and life-changing care they need.

We've been recognized by *U.S. News & World Report* as being one of the nation's best children's hospitals for the expert care we provide our patients. That's possible only with the continued support of caring people like you.

When it comes to caring for children, every gift matters. Your planned gift will make a difference today, tomorrow and for generations to come.

When working with your financial adviser, please indicate that you'd like to make a bequest to Le Bonheur. Call **901-287-6308** to learn more.

Le Bonheur
Children's Hospital

Where Every Child Matters



When time matters most, Le Bonheur is the best place for kids.



Trauma patients are in surgery within 30 minutes or less after arriving at Le Bonheur. We track time because patient care depends on it.

1,200

children came to us for a higher level of treatment than their local hospital could provide in 2017.

HERE'S WHAT MAKES THE DIFFERENCE:



No other hospital in the region is as prepared. Pediatric anesthesiologists and an operating team are in the hospital 24/7. We have three trauma bays in the emergency department.

We only take care of kids. Our team has the highest level of training in pediatrics. Equipment is specialized for even our tiniest patients. Child life specialists and chaplains are on hand to help families understand and cope with the emotional issues of trauma.



We are always ready to transport kids. Every transport team includes pediatric or neonatal critical care nurses, respiratory therapists and paramedics. We can get to kids quickly because we have teams based in Germantown, Tenn., Jonesboro, Ark., and Olive Branch, Miss.

We teach parents, kids and educators how to keep kids safe and adult hospitals how to treat children after a trauma.



Only Pediatric Level 1 trauma center
in the Mid-South.



We're one of the few pediatric hospitals to earn **Level 1 trauma** designation by the American College of Surgeons.



AMERICAN COLLEGE OF SURGEONS
Verified Trauma Center



"When you're handed a situation like this you have no control. We can't be thankful enough that there were people at Le Bonheur ready to put our baby back together."
- Stephen Wetick

Sophie Wetick suffered extensive injuries after a car accident. Thanks to Le Bonheur, she can run, jump and skip again.



Le Bonheur Club President Karen Eskin restocks toys in the hospital's Bunny Lane. On the way to surgery, children can pick out a new toy to play with after surgery.

A Personal Plea

Whether working another shift or raising another dollar, Le Bonheur Club president leads the charge for “just one more”

Karen Eskin has been a volunteer with Le Bonheur Club since 2004, but you could say she’s been a member of the Le Bonheur “parent of a patient” club since Nov. 19, 2002.

That’s when her 7-year-old son, Brendan, was struck by a car while standing outside his Cordova school.

Karen arrived at the school with her two younger children, plus a friend who was visiting for a play date.

“As soon as I arrived, people swept the kids away – I mean total strangers, I had no idea who they were – and I could see Brendan in the distance, and he was basically lying face down on the pavement with a trail of blood coming out of his head,”

recalls Karen.

Brendan was airlifted to Le Bonheur. His injuries included a fractured skull, swelling in his brain, a shattered clavicle and badly broken femur. Doctors at Le Bonheur prepared Karen and her husband

a couple days later, miraculously he would start moving,” Karen said.

They worried Brendan wouldn’t wake up from the drug-induced coma that allowed the swelling of his brain to improve. They worried their son would never be able to hear or see

again.

Karen calls Brendan their “miracle.” Despite multiple traumatic injuries and surgeries, plus hours of rehabilitation, Brendan is now thriving. He’s a senior at the University of Tennessee, Knoxville, where



Brendan Eskin spent four weeks at Le Bonheur after a car struck him in carpool line.

Marc, an anesthesiologist, for the worst.

“Somehow he made it through the first night, and then we kind of went through this horrible progression – like, he’s made it through the night, but he’s likely going to be quadriplegic ... and then

he is studying biochemistry. He hopes to be a physician.

“He’ll be great wherever he ends up because he’s passionate. He really understands what it’s like to be a patient,” said Karen.

As the parent of a critically injured patient, Karen learned first-hand how

the Le Bonheur Club and its volunteers help families navigate the difficult journey of a child's illness and hospitalization. She joined Le Bonheur Club as a way to give back, support other families and support the dedicated professionals who saved her son.

"When you're in that situation you're kind of in a fog, and really seeing that smile and just somebody there to talk to, who can sympathize with what you're going through ... that means more than anything in the world," says Karen.

Fifteen years after Brendan's accident, and following countless



Brendan made a full recovery and shared his story in ads for the hospital in 2008.

hours as a volunteer, Karen is now president of the Club. Starting with her term in October, Karen focused on

"I want to build on the great tradition that we have in the Club, and make it even better than it was yesterday." Karen Eskin

an area of immediate need: bringing more volunteers to the hospital during the holiday season.

"I remember being there and feeling like 'how could the world be going on around me outside when I'm going through this terrible time?'" she says.

Beyond the holidays, her focus is continually asking more of herself, her volunteers and her donors.

"Our motto is that we help Le Bonheur help kids. I don't want to be spinning our wheels and not making progress. I want to make one extra dollar. I want to do one extra shift," says Karen. "I want to build on the great tradition that we have in the Club, and make it even better than it was yesterday."



From left to right: Brendan, Madeline, Logan, Karen and Marc Eskin

Le Bonheur Club, Inc.
Founders of Le Bonheur Children's Hospital
We help Le Bonheur help kids

Le Bonheur Club is a non-profit, women's organization that supports the hospital through fundraising and volunteer service. Learn how you can get involved at lebonheurclub.org or by calling 901-682-9905.

Helping Families Thrive

Donors Trish and Carl Ring provide long-term support for community programs

A \$2 million gift from Memphians Trish and Carl Ring recently established long-term support for Le Bonheur Children's Hospital's community programs. The Trish Ring Endowment for Child Health and Well-Being supports more than 20 programs that address the Memphis area's deepest needs related to poverty including infant mortality, access to health care, chronic illnesses like asthma and unhealthy housing.

"Carl and I have long admired the pursuit of excellence at Le Bonheur," Trish said. "I've worked with [Le Bonheur President] Meri Armour for about a decade as a trustee and advisor, and her vision has put Le Bonheur in the national spotlight. It's easy to want to help such a beautifully managed organization that has an excellent track record of success."

Trish is an experienced therapist and coach. She holds a PhD in counseling psychology and is a former professor at Rhodes College. Carl is the chairman of Ring Container. The

couple owns Blue Star Ranch, an equine coaching facility, in Highlands, N.C. Trish is one of the founders of Le Bonheur's National Leadership Council.

The Ring Endowment will support Le Bonheur's community-based programs designed to address unmet needs in the Memphis area. More than 20 data-driven and evidence-based programs are focused on at-risk children and families. Almost 90 percent of Le Bonheur's community work is tied to grants and contracts. The Ring Endowment will provide long-term, sustainable support for the work beyond the walls of the hospital.

"I've studied community mental health programs for decades, and Le Bonheur puts money where the money works for children," Trish said. "As a health service provider myself, I know that the child's family and community are as important to her well-being as are the more traditional medical services. I hope that the endowment will allow effective programs to continue in this era of lower government funding."

The \$2 million Trish Ring Endowment for Child Health and Well-Being supports 20 Le Bonheur community-based programs.



Thank you to Le Bonheur's National Leadership Council!

We are excited to announce the formation of the National Leadership Council, a group with one great mission: to secure Le Bonheur's future for the new generation. This well-rounded group of thought leaders shares a passion about children and children's health care. The council, which launched in February 2018, will partner with Le Bonheur President Meri Armour in shaping the future of children in our community.

THE FOUNDERS



Bena Gates



Lee Duncan



Lucia Gilliland



Mary C. McDonald, PhD



Amy Rhodes



Trish C. Ring, PhD



Blair Taylor



Abbie Williams

FOUNDING MEMBERS



Eric Barnes



Roger Bell



Shannon Brown



Michael Bruns



Yancy Villa-Calvo and Mauricio Calvo



Karen Carlisle



Bill Courtney



Michelle Dunavant



Meka Egweukwe, Jr.



Kelly English



Karen Eskin



Charles Ewing



Bill Fredrick



Allison Garrott, PhD



Tim Gillespie, MD



Robert and Molly Gooch



Kate Gooch



Susan Graf



Fred Hodges



Keith Ingram



Kent Ingram



Ellen Klyce



Stephanie and Rusty Linkous



Robert McEniry



Stilly McFadden



Kara and Nick Nunn



Robin and Billy Orgel



Penn Owen



Joe Quinlan



Julie and Jim Raines



Shirley Raines



Carol Roberts



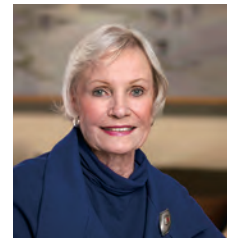
Douglas Scarboro



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Michael Tauer



Melanie Tigrett



Patti Towbin



Bob Waller, MD



Marianne and Ron Walter



Robin Watson



David Wedaman



Buck Wellford



Phil Wenk



Libby and McLean Wilson



Kristen Wright



Barrie Wexner-Wurzburg



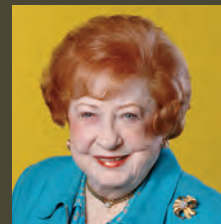
Lin Zhan



An Enduring Legacy

Mary Shainberg and Rabbi Micah Greenstein placed a mezuzah in the doorway to the Le Bonheur Children's chapel named in honor of Herbert and Mary Shainberg in 2010.

Celebrating the life of one of Le Bonheur's most generous donors



Mary Shainberg
Dec. 14, 1916 – Feb. 12, 2018

She provided the microscope that helps surgeons identify a child's brain tumor.
She supported research to find the best medications for children with seizures.
She gave the first portable CT scanner at Le Bonheur.
She provided the technology that records brain frequencies for children with epilepsy.
And her name is on the chapel where parents pray for their children's healing.

For nearly 40 years, Mary Shainberg quietly supported Le Bonheur Children's Hospital and specifically the Neuroscience Institute. Her passion and generous support helped propel the Institute into one of the top programs in the country. Mary died in February at the age of 101. The legacy she leaves will impact generations of children with neurological conditions.

In 1993, Mary established the Herbert and Mary Shainberg Neuroscience Research Fund in memory of her late husband. She was one of Le Bonheur's most generous donors.

Mary's first gift provided support for young medical students and clinical investigators doing research projects. Neurosurgeon Frederick Boop, MD, co-director of the Neuroscience Institute, says the fund continues to give promising young investigators, residents, fellows and junior faculty the resources to launch research that leads to larger grants and funding.

When Le Bonheur opened a neuro intensive care unit, Mary provided support for a portable CT scanner. The technology allows CT scans on patients who are too sick to be safely transported to the hospital's radiology department. Le Bonheur was the first children's hospital in the country to have this technology for children.

Mary never hesitated to tell the physicians at Le Bonheur she was proud of their work and push them to do more to help children. Neurologist Jim Wheless, MD, co-director of the Neuroscience Institute, sent her every published research paper that was supported by the fund along with a note explaining how the research improved care for children.

"On her first visit to my office she informed me that she was indeed reading the articles and that they had a place on her coffee table," Wheless said.

Beyond her support for the neurosciences, Mary felt a deep connection to the spiritual aspect of healing. Le Bonheur recognized her generosity by naming the Herbert and Mary Shainberg Chapel when the new hospital building opened in 2010. Mary and her

rabbi, Micah Greenstein of Memphis' Temple Israel, placed a mezuzah in the doorway to the hospital's inter-faith chapel. In the Jewish tradition, a prayer is put in a small case and attached to the doorpost.

Mary's personality was infectious. People wanted to be around her, and she was proud to bring people to see "her" hospital.

"I still think of how often she brought groups of people through our operating rooms, showing off our intraoperative MRI. She'd have us talk to her guests about our mission. She

continued to guide these tours regularly until the final months of her life," Boop said.

Wheless added, "She really enjoyed showing off the hospital and these tours animated her. Many of Mary's guests are now important donors and supporters of



Mary established the Herbert and Mary Shainberg Neuroscience fund in 1993 to honor her late husband. She often visited the hospital to check in with the team, including Neurosurgeon Frederick Boop, MD, photographed above in 2008.



Mary enjoyed learning about research supported by her fund. Jim Wheless, MD, (above in 2008) sent her copies of every paper he published with her support. She kept them on her coffee table.

Le Bonheur.”

Beyond the research and technology, Mary touched the lives of countless families. She felt a special connection to one patient who shared the same fiery red hair. Anna Ives, today 13, had surgery in 2007 to remove a lemon-sized brain tumor. Her neurosurgeon, Dr. Boop, used a microscope purchased by the fund to determine the type of treatment needed for Anna’s tumor. Mary and Anna met for a hospital photo shoot in 2008.

“Mary was a true force for good. Her support had a very real impact on so many families’ lives, just as it has on mine,” Anna’s father, Zac Ives, said.

Mary is one of only four people who have received Le Bonheur’s highest honor, the Luminaire award.



Le Bonheur donor Mary Shainberg had a special connection with brain tumor patient Anna Ives (above in 2008), who shared her same hair color.

“Mary was a true force for good. Her support had a very real impact on so many families’ lives, just as it has on mine.”

Zac Ives, father of Le Bonheur patient Anna Ives

“Her shining example inspired others to follow her lead,” said

Kavanaugh Casey, senior development director of the Le Bonheur Foundation. “She ignited the passion of our community through improving the quality of life for our youngest citizens.”

In a way, Mary was securing the future for Le Bonheur— through her gifts and by inspiring others to do the same.



Mary Shainberg loved to bring friends and family to see “her” hospital. She was proud of the impact Le Bonheur has on families in our community.

An excerpt from “Once Upon a Heart: Stories from Le Bonheur Children’s Hospital”

A Dollar A Day by Mary Shainberg
2012

When I was 18 years old, I got my first job as a waitress in a steakhouse in Little Rock, Ark., for a dollar a day. This was in 1934 during the Depression. A few days later, my father said to me, ‘Mary how much money do you make?’ I said, ‘I make a dollar a day, and my meals and my uniform.’ And he said, ‘Well, you know what you do with 10 cents of that dollar, don’t you? You give it away.’ And I said, ‘But I only have a dollar.’ And he said, “Well, what if you woke up in the morning, and you had 90 cents or a dollar. What difference would it make?’ My father taught me that lesson 77 years ago – that charity is a gift for the good life we all have – and I have carried it with me throughout my life.”



Leave a legacy. lebonheur.org/ways-to-help

Your gifts matter.

Le Bonheur Children's Hospital sincerely thanks the following individuals, corporations, foundations and other organizations that have given generously to Le Bonheur in the last year. In spite of our best efforts, errors and omissions may occur. Please inform us of any inaccuracies by contacting Lori Dale at lori.dale@lebonheur.org or 901-516-0505. Thank you for making a difference in the lives of children and their families.

Balloon & Key Society

Cumulative gifts of \$1 million and more Balloon & Key Society honors the day Le Bonheur opened, when keys to the hospital were tied to a balloon and released into the sky. The act symbolized that the doors of Le Bonheur will always be open for every sick child.

Anonymous
The Assisi Foundation of Memphis
AutoZone
Linda Beidelschies Barnes
Roger and Shelve Bell
William W. Bond III and
Madonna B. Bond
The Bronczek Family
John D. Buckman*
R. King Burton*
The Children's Foundation
of Memphis
Children's Health Fund
Children's Miracle Network
Hospitals
CN
Brady and Nancy Cook
Col. Tom and Kathleen Elam*
FedEx Corporation
First Tennessee Foundation
Gift of Life Mid-South
Susan and Alan Graf
Clara I. Hardin*
Jabie and Helen Hardin*
Hyde Family Foundation
Kohl's
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VIRTUAL KINDNESS

Online tour offers families comfort before they arrive at FedExFamilyHouse

Uncertainty.

More than all the emotions and experiences shared by the patients of Le Bonheur and their families throughout a child's treatment and hospitalization, uncertainty may just be the feeling that trumps all others.

From the very beginning, uncertainty is a constant factor.

The creator of a new virtual tour of FedExFamilyHouse is hoping his donation can help ease some of the uncertainty, and offer comfort, stability and a sense of home for patients and their families. FedExFamilyHouse provides free lodging for families traveling long distances for care at Le Bonheur.

"Parents can pull the tour up online before they ever leave home. They know where the entrance is. They know where the front desk is, the playrooms, the kitchens," says Brandon Turk, president of Mid-South Aerials and the creator of the virtual tour of FedExFamilyHouse.

Brandon's company specializes in the intersection of video and technology, offering 3D models and virtual tours, aerial drone imaging, security services that use autonomous drones and more. Brandon and his wife, Bailey, are the parents of two children – 3-year-old Lincoln and 5-month-old Reagan – but it was a friend's experience at Le Bonheur that inspired them to make a gift of their time and talent.

"We just found our lifelong charity," says Brandon.

"And we thought, how can we give back to help these parents who are struggling with their kids?"

Brandon soon realized he could offer families and patients coming to Memphis a feeling of home through a virtual tour of FedExFamilyHouse.

"Imagine how scared these kids are. Parents can sit down with the child before they come here, and say 'We want you to come look at this great place, we're going to stay here ... look at the toys, look at the rooms,'" says Brandon. "To have a child look at it, it makes them more comfortable, makes them feel like this will be home."

The virtual tour showcases every feature of FedExFamilyHouse, from the guest rooms to the playrooms, patios and Ping-Pong tables, kitchens, and even the staircases. A two-person crew spent an entire day capturing each image, then countless hours editing and creating the final tour.

Brandon calls the virtual tour "step one" of his gift. He's now planning a series of videos and hopes the tour can serve as an inspiration to other current – and future – donors.

"I see it as a tool Le Bonheur can use to grow the FedExFamilyHouse," Brandon said.



Brandon with wife, Bailey, and children Lincoln and Regan, says he found the family's life-long charity after a friend's child was a patient at Le Bonheur. Brandon's company donated an online tour of FedExFamilyHouse to help families know what to expect before a stay at the house.

Tour FedExFamilyHouse from Home



Take the online tour at fedexfamilyhouse.org/tour



FedExFamilyHouse

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Good Hour Society

Cumulative gifts of \$25,000 to \$99,999

The Good Hour Society is named for the French translation of Le Bonheur's name – "happiness" or the "good hour."

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30 YEARS OF HELPING KIDS

Walmart Stores, Inc. is one of Le Bonheur Children's Hospital most loyal corporate supporters. For 30 years, associates in more than 70 Walmart and Sam's Club locations across the region have faithfully raised more than \$9.5 million for Le Bonheur. For five weeks each fall, employees organize creative fundraisers like contests, auctions, potluck and family events and ask customers to contribute at the register. Last fall, more than 150 employees came to Le Bonheur to see the impact of their gifts first hand. One of the highlights was seeing the space in Neonatal Intensive Care Unit waiting room named in honor of Walmart and Sam's Club.

Mary White, a personnel coordinator at the Millington Walmart, has been a champion for all 30 years. The mother of three and grandmother of two enjoys talking with customers about the importance of keeping Le Bonheur strong.

"Le Bonheur takes care of us, and we take care of Le Bonheur," Mary said. "What you give from your heart, there is no price."



We remember the individuals whose planned gifts have been received by Le Bonheur.

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TO JUST SIMPLY BE THERE

David Dang, 22, has spent nearly every Sunday for the last three years at Le Bonheur.

The University of Memphis senior has given more than 300 hours to the children and families at Le Bonheur. He's one of Le Bonheur's 70 unit buddies. These volunteers play games, read books and visit with patients.

David first saw Le Bonheur's impact as a child when his close friend had open-heart surgery. As he grew and watched his family members rely on hospitals, he saw the importance of volunteers.

"I typically knock on the doors and check on families. I always ask nurses if there are any parents who need a break," David said. "We usually just watch TV, read a book or even work on some arts and crafts. I'm happy to be that someone for the kids to be around."

These simple acts can carry the most significance for patients and their families, David says. He remembers one special patient who needed some extra love.

"There was an infant who was not in the best shape. He was connected to so many IV tubes. All I did was hold him. I felt heartbroken," David said.

"It's rewarding to have the chance to just be there and let them know, 'Hey, I'm here for you.' It's the small things that make a huge factor," said David. "I'm grateful that I have this opportunity to make a difference. I just want to do my part."

We Need Your Help

Volunteers serve an important role at Le Bonheur, and there's a need for more unit buddies on our floors. A few hours of your time could make a real difference in the life of a child. As a volunteer, you will benefit just as much, if not more, than the patients and families you help. For a complete list of volunteer opportunities, visit lebonheur.org/volunteer.

SHARING GRATITUDE

One morning, Shaila Karkera opened the blinds in her grandson's room and began expressing gratitude.

Thanks for the bright morning light.

Thanks for red flowers and yellow humming bees.

Thanks for green grass where I can play.

This process of giving thanks became a routine for Shaila and grandson, Kishore, during their times together. And now it's a gift she's sharing with children and families through the book, "Giving Thanks." The sales of the book benefit children's charities including Le Bonheur Children's Hospital.



"Gratitude is a great emotion to share any day and for people of all ages. When your life is infused with gratitude, you can't help but be happier and healthier," Shaila said.

The self-published book features special people in her life – her grandchildren, neighbors, friends and even her husband, Le Bonheur Anesthesiologist Mohandas Karkera, MD. The children reflect various races, ethnicities, religious

backgrounds and abilities. It was important that children could see themselves in this book – whether they live in Memphis or Mumbai, where Shaila grew up.

Thirty nine years ago, when the Karkeras moved from India to Memphis, the city welcomed them with open arms. This welcome has motivated Shaila to serve others and support causes that improve the lives of children.

"We wanted to be intentional about giving back. We wanted to give to organizations whose values align with ours," Shaila said. "Le Bonheur is like a beautiful tapestry interwoven with nurses, staff, physicians and children of different backgrounds, beliefs, perspectives, skills, values, talents, all proud to be a part of that tapestry, proud because they realize, together they bring strength, color, beauty, grace to the tapestry of this hospital community making it complete and whole."

"Giving Thanks" is available for purchase at xlibris.com and amazon.com.

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SOUL FOOD

Munford High teacher models a heart of service for students

For Jennifer Tyler, a senior English and journalism teacher at Munford High School, community service has always been a way of life.

Jennifer, who graduated from Munford, was involved in organizations at the school during her teenage years. As a teacher at her alma mater, it was only natural for her to step up to the plate eight years ago when the sponsor of Munford's community service organization, the Key Club, retired.

"I gladly took it over," said Jennifer. "I feel that lessons in service and thinking of others are just as important as an academic lesson."

Jennifer encourages her students to become Tennessee Scholar – a program that offers college scholarships to students who complete at least 80 hours of public service in addition to academic requirements.

"Tennessee Scholars helps the kids in more ways than one. It helps them with their future financially, but it helps to feed their souls," she said.

With 75 to 100 members any given year, Jennifer posts a variety of opportunities for her enthusiastic volunteers to take part in.

"If I haven't posted anything in a while they're knocking on my door saying, 'We don't have anything. What can we do?'" Jennifer said.

In 2012, the Key Club began supporting Le Bonheur through the Go Jim Go fundraiser.

"The school just really got behind it, and the kids just enjoyed it," said Jennifer, who noted the visit by WREG Meteorologist Jim Jagers was a real draw for the teens, who were thrilled to have the local weather wizard visit during his annual fundraising bike ride around the Mid-South.

"We decided to adopt Go Jim Go and Le Bonheur as our resident charity for the club," said Jennifer. Fundraisers held by the Key Club include pancake breakfasts, wrapping gifts at the holidays and other service projects. Since 2012, the Munford Key Club has raised more than \$20,000 for Le Bonheur and celebrated a record fundraising year in 2017.

Jennifer has brought even more attention to Le Bonheur through her work with the Miss Tipton County organization, creating a way for the contestants to become involved with the hospital and its patients.

Many of her students can relate personally to Le Bonheur, having had a sibling or friend admitted to the hospital. And, now a parent of two children – both of whom have been patients at Le Bonheur – Jennifer has a personal connection, as well.

"Just the times that I needed them, Le Bonheur was there," says Jennifer. "When my kids go downtown and they see that big red heart, they know that's Le Bonheur, they know they've been there," Jennifer said. "They know that mommy sometimes takes the big kids to help the sick kids there. And I want them to grow up to knowing that it's important to give to people."



A HEART FOR SERVICE

Longtime Le Bonheur employee Gary Cook takes pride in giving back

Spend five minutes talking to the director of Grant Administration at Le Bonheur Children's Hospital, and you instantly know that Gary Cook is unassuming and humble. A man who repeatedly talks about the others he works with to help the families served through Le Bonheur Community Health and Well-Being.

In his role, Gary focuses on helping the community division meet its annual budget of \$15 million through finding, applying for and tracking grants from a variety of governmental and philanthropic sources. And while he has personally helped Le Bonheur bring in millions in grant money over his tenure at the hospital, he has also backed its work through making an annual gift to Le Bonheur every year for three decades.



"The commitment to serving the patients here, regardless of their ability to pay, is one of the things that is most important to me," Gary said.

Gary has no children of his own and has one brother. He thinks of his co-workers as his extended family, and that's why, beyond making an annual gift to Le Bonheur, he has also included the hospital in his estate plan.

"I want to see the services that we've developed in the community have even a better chance of continuing and possibly expanding, and that's why I have decided to give everything I have to Le Bonheur," Gary said. "Our programs need to have better financial foundations to continue into the future, to enhance the quality of the programs and the capacity of the programs. There's no better way then for us, as Associates, to be a part of that equation. I'm just proud that I'm able to do that."

Gary, who grew up in Tampa, Fla., received both his bachelor's and master's degrees in social work at Florida State University. "I always have enjoyed helping other people and providing support to other people who needed it. I never had any other intentions other than to help disadvantaged people. And I guess somehow it was my calling – and I can't tell you precisely how that came to me," said Gary.

But come to him it did, setting Gary on a lifelong path of service to others. Upon receiving his master's in social work, Gary headed to Middle Tennessee and worked for the Madison County Juvenile Court for five years. He then joined Le Bonheur in 1981 as a social worker, eventually moving over to help manage the Center for Children in Crisis, a program that evaluated families and children when there were allegations of neglect or abuse. The program, says Gary, quickly grew from simple evaluations to becoming a resource for at-risk families.

"There were always these questions about golly, if we have this kind of a resource, wouldn't it be great? Or, if we had a primary prevention program available so that these kids were never abused, wouldn't that be great?" he said. "Programs kept growing and growing, and we actually have about 150 people working in the community division now."

"I want to see the services that we've developed in the community have even a better chance of continuing and possibly expanding, and that's why I have decided to give everything I have to Le Bonheur."

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You can make a difference. Give today at lebonheur.org/give

25 years of Safe Kids Mid-South



Safe Kids Mid-South celebrated 25 years of helping kids and families with an Olympic-style celebration. The hospital's

injury prevention initiative collaborates with community groups, schools, businesses and government agencies. Volunteers from Orion Credit Union led safety games other activities to teach kids and parents how to prevent injuries.

Pumpkin Run

Honorary Pumpkin Run Chair Sophie Wetick congratulates the first female finisher, Katy Solares at the 2017 Pumpkin Run. Save the date for the 14th annual Pumpkin Run set for Saturday, Oct. 20, 2018.



Serving up a little GenerosiTEA

Moms for Le Bonheur held two GenerosiTEA parties this spring benefiting the Heart Institute. The fun events featured fashion shows, cookie decorating, art projects, photo booths and local vendors. The Memphis event at Colonial Hills Country Club had record attendance with 440 mothers, daughters, grandmothers, aunts and other special ladies. The party raised \$31,200 and more than \$216,000 in nine years. In its second year, the West Tennessee event was held at the Le Bonheur Outpatient Center in Jackson, Tenn. More than 200 attended and contributed \$15,000 to Le Bonheur.

Memphis Food & Wine Festival

More than 1,700 sampled exceptional cuisine from local, regional and national chefs and award-winning wine at the



second annual Memphis Food & Wine Festival in October. The festival organizers donated \$105,000 to FedExFamilyHouse.

White Winter Gala for Le Bonheur

In January, Keisha Norwood and Donna Waddell hosted the beautiful White Winter Gala in celebration of Le Bonheur's new Outpatient Center in Jackson, Tenn. The event at The Venue at Waddell Place, in McKenzie, Tenn., raised more than \$6,000.



Upcoming Events

Big Wig Ball

Get ready for a night of hair-raising fun! You can party for a purpose at the 8th annual Big Wig Ball **Friday, June 22**, benefiting Le Bonheur. From huge, colorful wigs to mullets and 'fros, you'll see everything while enjoying food, drinks, dancing and dueling pianos. Get your tickets at www.lebonheur.org/bigwigball.



FedExFamilyHouse Gala



This year's FedExFamilyHouse Gala, set for **Saturday, April 14**, at the Peabody, will celebrate the home and hospitality we offer families who travel long distances to Le Bonheur. Get your tickets today for this sell-out event at fedexfamilyhouse.org/gala.



Gurus of Golf

If you want to join Gurus of Golf on **Monday, June 4**, act now! The annual Gurus of Golf tournament pairs 20 amateur foursomes with a Top 50 Golf Digest or Top 100 Golf Magazine teaching professional. The pre-event Par-Tee with the Gurus features silent and live auctions that include golf packages and vacations offered and attained by the pros. For more information, contact Joanie Taylor at 901-287-5988 or joanie.taylor@lebonheur.org.

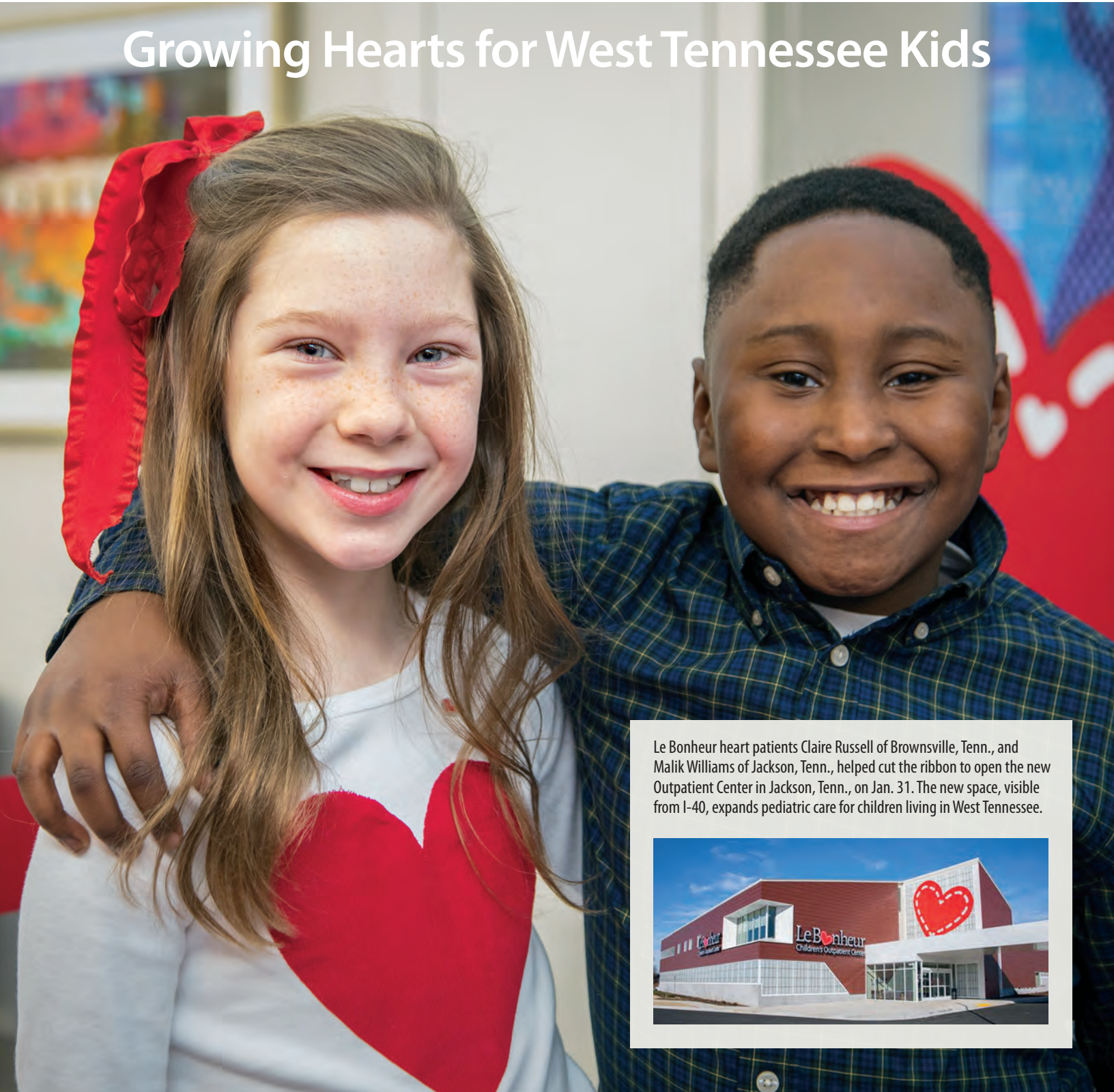


TWIGS Father Daughter Ball in Tupelo

Mark your calendars for the largest gathering of dancing dads and daughters at the 16th annual Gumtree TWIGS Father Daughter Ball on **Saturday, June 23**. The evening features dinner provided by Bishops BBQ, a silent auction, creative activities, dancing and special guests including Disney princesses. Presented by Gumtree TWIGS of Le Bonheur, this event sells out so get your tickets at www.lebonheur.org/gumtreeball.

Address Service Requested

Growing Hearts for West Tennessee Kids



Le Bonheur heart patients Claire Russell of Brownsville, Tenn., and Malik Williams of Jackson, Tenn., helped cut the ribbon to open the new Outpatient Center in Jackson, Tenn., on Jan. 31. The new space, visible from I-40, expands pediatric care for children living in West Tennessee.

