

Questions

If you have specific questions, we encourage you to call the Volunteer Services Office.

Volunteer Services

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**Volunteering:
Giving The
Gift Of Time**



Methodist Le Bonheur Healthcare has been a healing presence in the heart of Memphis, Tennessee since 1918 and is one of the largest faith-based health systems in the world.

Welcome

We depend not only on our Doctors and Clinical Associates to provide the excellence in care that our patients have come to expect and trust; We depend on hundreds of caring Volunteers. Our Volunteers are an invaluable resource and help to provide the much needed support it takes to run a hospital each day. Whether you are a retiree wanting to give back to the community, a college student hoping to fulfill a service requirement, or just have a simple desire to help others during your free time, there are a variety of volunteer opportunities available.

The Volunteer Services department coordinates and screens Volunteers for all of the adult hospitals in our system including University, South, North, Germantown and Fayette. We actively recruit Volunteers to support the staff in many areas of the hospital aimed at impacting patient and family centered care.



Volunteer Opportunities:

Below are just a few of the volunteer positions available at Methodist Healthcare:

Greeter: Greets and directs patients and visitors entering the hospital.

Information Representative: Responsible for opening the information desk, greeting and assisting visitors by providing hospital directions, patient room information and performing other duties.

Patient Escort: Assists patients from curbside to requested department and/or to their vehicle upon discharge from requesting department.

Clerical Support: Assists visitors with hospital directions and patient room information. Answers telephone. Performs other duties such as operating copier, assists with filing, etc.



Spiritual Care

Volunteer: Greets and welcomes patients in their rooms, and identifies if they would like to visit with anyone from the Spiritual Care department. Provide non-sectarian spiritual care with all patients and be sensitive to the physical, emotional, psychological, and spiritual state and need of each patient.

Compassionate Companion: Provide non-clinical services to patients on designated floor assignments by collaborating with the clinical staff on specified nursing floors, such as; a link between patients and medical staff, a companionship for the patient and families, and emotional and spiritual support for patients and families.

How To Get Started:

Initial Interest

Receive information packet containing an application and reference forms.

The Interview

The Interview is simply a two-way discussion concerning your position interest, the position duties, model expectations and any questions you may have. You will be given the date of your orientation at this time.

Volunteer Orientation

You should arrive at least 15 minutes early so that we can make your volunteer badge prior to the start of class. Class begins at 2 p.m. on the day you were instructed and lasts approximately an hour and a half.

Congratulations

Welcome aboard! You are now a part of the healing team at Methodist Healthcare. The first time you report to work, one of our Associates will meet you. We will introduce you to staff and fellow volunteers and show you around the building.

