

Direct admit process streamlined, improved

Le Bonheur Children's has made a few changes to its direct admit process in an effort to ensure that all direct admit patients are assessed immediately upon arrival to the hospital.

When seeing a patient in need of a direct admit, physicians are asked to call the Le Bonheur Transfer and Referral Center at 901-287-4408 to alert the direct admit team and secure a bed. All direct admit referrals must meet the criteria of a stable patient needing admission as an inpatient or observation patient. Patients must also be examined by their physician within 24 hours of the referral to ensure that the patient's condition has not significantly deteriorated or improved.

Between the hours of 8 a.m.-8 p.m. Monday-Friday, direct admit patients should go to the Le Bonheur Welcome Center, where they will be guided to the Direct Admit department, examined by a nurse and escorted to their floor.

To ensure that all patients are examined immediately upon arrival and receive the safest and most efficient care, Le Bonheur will no longer be direct admitting patients after hours – 8 p.m.-8 a.m. Monday-Friday and all day Saturday and Sunday. Patients referred to Le Bonheur during these hours should go directly to the Emergency Department, where they will be examined by a nurse and triaged accordingly.

Exceptions to the new process will be made for chronic patients who cannot be exposed to other patients in the ED and for stable patients who have doctor's orders.

Anand to head Critical Care



"Sunny" Anand, MBBS, D.Phil.

K.J.S. "Sunny" Anand, MBBS, D.Phil., has been announced as the director of Critical Care for Le Bonheur Children's.

Anand is an internationally acclaimed expert in the field of pediatric critical care and comes to Memphis from the Department of Neurobiology and Developmental Sciences at the University of Arkansas for Medical Sciences. In his role at

Le Bonheur, Anand will focus on quality improvement, research and an optimal standard of care in the field of pain management. He is also pursuing approval from the National Institute of Health to conduct a multi-center study on pediatric pain management.

Anand received his medical degree from Mahatma Gandhi Memorial Medical College in Indore, India, and completed his doctorate in philosophy at the University of Oxford's Jesus College in Oxford, England.

Neuropsychology adds new face



Sarah Richie, Ph.D.

Sarah Richie, Ph.D., has joined Le Bonheur's neuropsychology team.

Richie serves as a clinical neuropsychologist and assistant director of training at the Center for Pediatric Neuropsychology under Dr. Vickie Brewer. She is an attending neuropsychologist for the Epilepsy Monitoring Unit and is involved in research projects studying autism and epilepsy within the Neuroscience Institute.

Richie is a graduate of Millsaps College. She received her doctorate in clinical psychology from the University of Mississippi and completed a 3-year post-doctoral fellowship in neuropsychology with pediatric and adult populations. She holds the titles of Clinical Assistant Professor in the Department of Pediatrics, Division of Neurology at the University of Tennessee Health Science Center and Adjunct Professor in the department of Clinical Psychology at the University of Mississippi.

Builder Bulletin

Physicians can stay up to date on the new Le Bonheur with *Le Builder Bulletin*, a feature that details what's happening at the construction site. More details can be found at www.lebonheur.org/growingup.

Visitors to the new Le Bonheur construction site may notice a sizeable addition of large gray boxes on the site's southeast corner. These boxes make up the new modular energy plant – the largest of its kind in the country. The central energy plant includes a fire pump, chillers, boilers and an emergency power system.

Each of the 17 modular units were built in Indianapolis and brought to Memphis on tractor trailers. Built by Johnson Controls, the \$13.5 million investment will keep the hospital supplied with power, cool in the summer, warm in the winter and prepared for any possible disruption to city services for many years to come. In fact, there is a 40,000-gallon tank underground that will store diesel fuel in case the hospital ever loses connection to Memphis Light Gas and Water.

The plant, now surrounded by large concrete columns, will eventually be bricked in and covered. The modular design was selected for the hospital because of its cost effectiveness and energy efficiency. By July, the hospital will be air conditioned just in time for dry wall and paint.



The central energy plant on site at the new Le Bonheur will supply the hospital with power in a highly cost effective and energy efficient way.

Calling all research day abstracts Parking policy changes July 6

Physicians are encouraged to submit research abstracts for Pediatric Research Day on September 23.

Submit a new or recently presented or published abstract for display as a poster presentation. The all-day event will heighten awareness of the basic sciences, transitional sciences, clinical research programs, patient care and community educational programs. Research Day will include a keynote speaker and oral presentations of selected posters.

Submit your abstracts to Andrea Patters at abpatters@utmem.edu by Friday, August 21. All standard abstract formats are acceptable, but please limit them to 450 words.

Pediatric Research Day is hosted by the Department of Pediatrics, University of Tennessee Health Science Center, the Children's Foundation Research Center, Le Bonheur Children's Medical Center and the Clinical and Translational Science Institute at the University of Tennessee Health Science Center.

Le Bonheur Children's is launching a new parking policy effective Monday, July 6. The new plan has been designed to ensure that patients and families will no longer have to worry about parking when visiting Le Bonheur and that we are providing excellent care from the moment our patients arrive.

Beginning July 6, the Physicians' Office Building garage will be reserved 24/7 for families, guests and physicians. The POB rear surface lot will be reserved for POB tenants and other individuals relocated from the garage, and physicians may use the POB front surface lot for overflow parking.

Le Bonheur Educational Offerings

Presentation Title	Credit/Contact	Day, Date Time	Host Location	Presenter
Pediatric Grand Rounds: TBA	CME	Wednesday July 1 8:00 - 9:00 a.m.	Le Bonheur Auditorium	Jay Pershad, M.D. Pediatric Emergency Medicine Le Bonheur Children's Medical Center Memphis, TN
Pediatric Grand Rounds: "Intestinal Failure"	CME	Wednesday July 8 8:00 - 9:00 a.m.	Le Bonheur Auditorium	Tom Jaksic, M.D., Ph.D. Surgical Director, Center for Advanced Intestinal Rehabilitation Vice-Chairman of Pediatric Surgery Children's Hospital Boston and W. Hardy Hendren Associate Professor of Surgery Harvard Medical School Boston, MA
Pediatric Grand Rounds: "Cystic Renal Disease in Children"	CME	Wednesday July 15 8:00 - 9:00 a.m.	Le Bonheur Auditorium	John Sanders, M.D. Fellow, Division of Pediatric Nephrology University of Tennessee Health Science Center Memphis, TN
Speakers Bureau: "AUTISM - screening, diagnosis, treatment and general screening for learning disabilities"	CME	Tuesday July 21 9:40 a.m.	Mississippi Academy of Family Physicians Sandestin Golf and Beach Resort Destin, FL For more information contact: maf@netdoor.com 601-853-3002	Toni Whitaker, M.D. Developmental Pediatrician University of Tennessee Health Science Center Memphis, TN
Pediatric Grand Rounds: "Does Race Affect the Healthcare of Pediatric Chronic Diseases?"	CME	Wednesday July 22 8:00 - 9:00 a.m.	Le Bonheur Auditorium	Gerald Presbury, M.D. Interim Chief, Division of General Pediatrics University of Tennessee Health Science Center Memphis, TN
Pediatric Grand Rounds: "Parenteral Nutrition-Associated Liver Disease: Bench to Bedside"	CME	Wednesday July 29 8:00 - 9:00 a.m.	Le Bonheur Auditorium	Emma Tillman, Ph.D. Fellow, Department of Clinical Pharmacology Le Bonheur Children's Medical Center University of Tennessee Health Science Center Memphis, TN

Methodist Le Bonheur Healthcare is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Physicians should only claim credit commensurate with the extent of their participation in the activity. All presentations should be evidence based and contain content without commercial bias. Content should include a balanced view of all therapeutic options.

Physician and Referral Services
Le Bonheur Children's Medical Center
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Memphis, TN 38103

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ADDRESS SERVICE REQUESTED

Parents asked to request birth certificates early

In an effort to avoid the back-to-school rush, the Memphis and Shelby County Health Department encourages parents to purchase birth certificates now that may be needed to register children for school.

The cost for purchasing a short form is \$8. These records are considered certified transcripts showing the name, birth date, gender, county of birth and date the certificate was filed. The long form costs \$15 and each subsequent copy is \$5.

The Health Department, located at 814 Jefferson, is open Monday-Friday from 8 a.m.-4 p.m. Customers can also request records in writing or by phone. The turnaround time is usually 2-4 weeks.

Parents should mail requests to the Birth/Death Records Office, Memphis and Shelby County Health Department, Room 101, 814 Jefferson Avenue, Memphis, TN 38105 along with the completed application regarding the birth and credit card number or money order. Personal checks are not accepted. The applications are available at www.shelbycountyttn.gov. Log on to the Web site, select Divisions-Departments from the left-hand column, click on Admin. Services under Health Services select click on Vital Records.

Parents may call the Birth Certificate Information Line at 901-544-7605 or call 901-544-7608 to talk to a birth certificate vital records representative during business hours.

Customers can also request records via VitalChek, a government-approved source to obtain vital records. The information is available at www.vitalchek.com. There is a cost for using this service.

