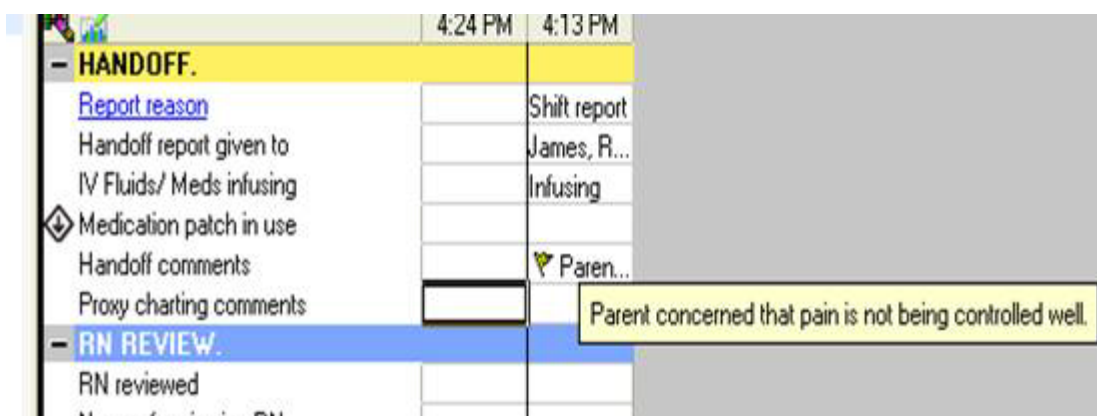


# Nurse / Physician Communication Tool



The screenshot shows a handoff report interface with two columns for time: 4:24 PM and 4:13 PM. The 'HANDOFF' section is highlighted in yellow. It includes fields for 'Report reason', 'Handoff report given to', 'IV Fluids/ Meds infusing', 'Medication patch in use', 'Handoff comments', and 'Proxy charting comments'. A yellow flag icon is visible next to the 'Handoff comments' field, and a tooltip displays the text: 'Parent concerned that pain is not being controlled well.' Below the handoff section is the 'RN REVIEW' section, which includes 'RN reviewed' and 'Name of reviewing RN'.

	4:24 PM	4:13 PM
<b>- HANDOFF.</b>		
<a href="#">Report reason</a>		Shift report
Handoff report given to		James, R...
IV Fluids/ Meds infusing		Infusing
Medication patch in use		
Handoff comments		Parent...
Proxy charting comments		
<b>- RN REVIEW.</b>		
RN reviewed		
Name of reviewing RN		

## Process:

1. The nurse documents his or her comments in the Handoff section in IView that he/she wants MD to see.
2. Before signing the documentation, the nurse should right click on the field and choose "Flag". This places a yellow flag in the field that the physician can see.
3. That information is pulled into the physician view just like the nurse sees it (just like the nurse, the physician will have to hover over the field to see the entire documentation).
4. The physician can have the pertinent information from the prior shift to see what problems or issues from the previous shift needs to be addressed when they are rounding on the patients.
5. Nurses may also enter comments (in the same manner) in the Education tab so that the physician will be aware of education the patient and family have received.

## FAQ's

- 1. Does this replace any previous method of notifying the Physician by the bedside nurse, such as needing immediate attention by the physician?** No, the nurse will still need to call with any immediate or urgent needs of the patients/families. This is a way to quickly identify any problems that need to be addressed with the patients and families during the next day when the primary residents/attending is rounding.
- 2. Does the comment need to be flagged?** Yes, to distinguish between Nursing Communication and Physician Communication within the Handoff Comment Band.
- 3. Is it necessary to document in this field every shift if the family does not have any questions or concerns?** No, use this field only when the nurse feels it is appropriate to do so.
- 4. What would be good examples of what is appropriate to enter into this field?**

A. Parent expresses concern that every person that comes in the room has a different treatment plan and no one seems to be "on the same page" with the plan of care.

B. Parent wishes to speak with a physician over the phone after rounding since they were not able to be present during the patient rounds. Please be sure to include a working number that the parent can be reached in the documented notation.

C. Parent has a concern that current treatment plan is not improving the patient's condition.

D. There are paper forms on front of chart that require a physician signature (i.e. WIC approval form, Genetic testing forms, etc...)