



CLINIC SCREENING TALKING POINTS COVID-19 – In Person

“The health and safety of our patients and Associates is our top priority. Prior to completing registration for your appointment today we need to ask you a few screening questions for Coronavirus or COVID-19.”

1. Have you or someone in close contact with you been ill since traveling outside the United States within the last 14 days?

- a. Yes
- b. No

Close contact is defined as being within approximately six feet of an infected person for a prolonged period of time. Close contact can occur while caring for, living with, visiting or sharing a room with someone who has traveled outside the U.S.

2. Have you had close contact with a laboratory confirmed 2019-nCoV patient in the last 14 days?

- a. Yes
- b. No

3. Did you or someone in close contact with you have recent travel to any of the following locations:

- a. China
- b. Iran
- c. Japan
- d. South Korea
- e. Most European countries*
- f. Los Angeles, CA
- g. San Francisco, CA
- h. Seattle, WA
- i. New York, NY

* Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, Monaco, San Marino, Vatican City; United Kingdom and Ireland: England, Scotland, Wales, Northern Ireland, Republic of Ireland

***If yes to 1, 2 or 3, cancel appointment. (Reschedule for 14 days out)**



4. Have you or someone in close contact with you, experienced the following symptoms:
 - a. Cough
 - b. Fever
 - c. Shortness of breath
 - d. Sore throat

**If yes to 1, 2 or 3 and the above question, immediately ask patient to put on the mask.*

"Secure the mask by placing around each ear, make a tent over your nose and stretch the mask under your chin. Please keep this mask on the entire time you're in the clinic and we will get you back to see your provider as soon as possible. If your child is not able to wear a facemask then use tissue to cover when child cough or sneezes."

Positive Screening Checklist Primary Care Pediatrics

If patient or caregiver screens positive. Yes to 1,2 or 3 with Symptoms 4.

- Have a nurse to perform a visual assessment of patient from a safe distance. Nurse with guidance from the physician will make a decision whether to ask the patient to return home or if condition warrants go to the ED for further evaluation.
- Front Desk: Schedule a follow up appointment for the patient in 14 days
- If decision is to send patient to the ED, Provider will call Le Bonheur before the patient arrival and find out where patient should meet hospital personnel.
- Educate/inform patient on where to meet hospital personnel via phone call PRIOR to arrival at hospital. (The goal is for the patient to meet hospital personnel at a predetermined location at the hospital instead of entering the hospital at any location).
- If patient was in a room when the positive screening occurred, close room for a minimum of 2 hours.
- Clinic Manager makes appropriate notifications including Infection Prevention.
- Clinic Manager Notifications:
 - a. Infection Prevention 901-412-3098



- b. Receiving facility (make sure the patient knows which door to meet hospital associate)
- c. Clinic Administrator