CLINIC SCREENING TALKING POINTS COVID-19 – TELEPHONE

“The health and safety of our patients and Associates is our top priority. Prior to completing registration for your appointment today we need to ask you a few screening questions for Coronavirus or COVID-19.”

1. Have you or someone in close contact with you, traveled outside the United States within the last 14 days?
   a. Yes
   b. No

2. Have you or someone in close contact with you, been ill since traveling outside the United States in the last 14 days?
   a. Yes
   b. No

Close contact is defined as -
Being within approximately 6 feet of an infected person for a prolonged period of time. Close contact can occur while caring for, living with, visiting, or sharing a room with someone who has traveled outside the US.

3. Have you or someone in close contact with you, experienced the following symptoms:
   a. Cough
   b. Fever
   c. Shortness of Breath
   d. Sore Throat

4. Did you or someone in close contact with you have recent travel to the following location:
   a. China
   b. Iran
   c. Japan
   d. Italy
   e. South Korea

*If patient answer YES to question 4:
- Schedule appointment 14 days out from day of call
- Verify a good telephone number to reach the patient
- Someone will call you to ask some additional screening questions
- Are there any concerns you need your provider to address between now and your next appointment (e.g. medication refills)
- Forward message to the clinic for follow-up response