Outpatient COVID-19 Testing

We look forward to seeing you for your COVID-19 test on ________________. You will receive a call prior to your appointment with pre-registration information.

We have taken precautions to ensure that you and your child are safe. We have a private treatment room for you and your child and are working to limit your exposure to other children and their families. Please review the details below about your upcoming visit.

Arrival:
Your child will be tested at 600 Jefferson Ave., Memphis, Tenn. (Near the Le Bonheur campus)

When you arrive, please enter the gates labeled “Pre-Operative Testing,” and follow the directional yard signs to the back of the building.

Please park in the designated “Le Bonheur Testing” spot, call 901-287-4794 and notify Le Bonheur providers that you have arrived.

Please wait in your car until we call you and your child in for testing.

Testing:
Your child has a 15-minute appointment. Please make sure you arrive on time.

Only one healthy caregiver who is an adult will be allowed to escort the child into the building.

We are a pediatric testing site and can only test the child who has an appointment. We cannot test adults or siblings without appointments.

Results:

Test results will be sent to your pediatrician’s office within 24 hours. If you have established a Le Bonheur patient portal, you may check for results the following day. If you have not yet set up a patient portal, and would like to, please go to lebonheur.org to learn how. Le Bonheur phone operators do not have access to patient information.

You can learn more about coronavirus and Le Bonheur at www.lebonheur.org/coronavirus.
Thanks for trusting us to care for your child today. Please keep your child home and away from others as you wait for your test results. If you receive a positive test, please contact your pediatrician for further information.

**COVID-19 testing results will be reported in two ways:**

1. Your pediatrician’s office will receive results in the next 24 hours.
2. You can check for results tomorrow in your Le Bonheur Patient Portal. Visit [lebonheur.org/portal](http://lebonheur.org/portal) to log in or create your portal account.

If your child’s symptoms worsen — including difficulty breathing, chest pain, confusion or bluish lips and face — please visit Le Bonheur’s Emergency Department.