

## Outpatient COVID-19 Testing

We look forward to seeing you for your COVID-19 test on \_\_\_\_\_. You will receive a call prior to your appointment with pre-registration information.

We have taken precautions to assure that you and your child are safe. We have a private treatment room for you and your child and are working to limit your exposure to other children and their families. Please review the details below about your upcoming visit.

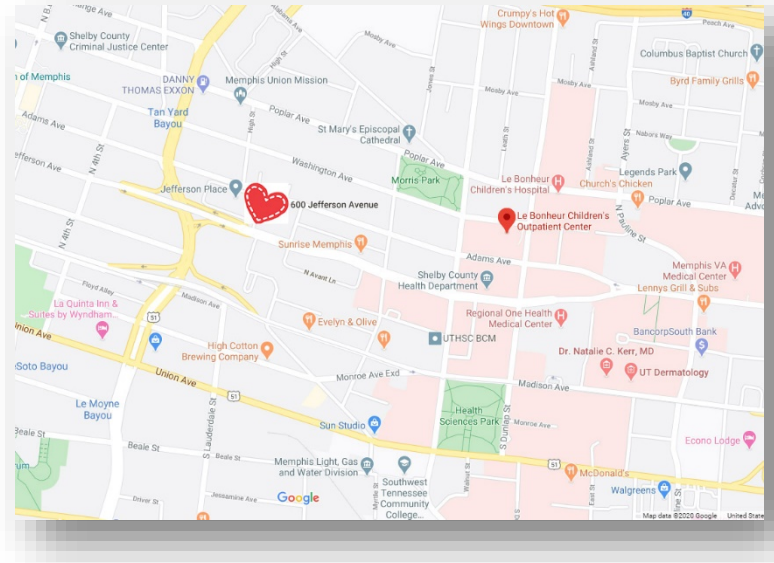
### Arrival:

Your child will be tested at 600 Jefferson Ave., Memphis, Tenn. (Near the Le Bonheur campus)

When you arrive, please enter the gates labeled “Pre-Operative Testing,” and follow the directional yard signs to the back of the building.

Please park in the designated “Le Bonheur Testing” spot, call **901-287-4794** and notify Le Bonheur providers that you have arrived.

Please wait in your car until we call you and your child in for testing.



### Testing:

Your child has a 15-minute appointment. Please make sure you arrive on time.

Only one healthy caregiver who is an adult will be allowed to escort the child into the building.

We are a pediatric testing site and can only test the child who has an appointment. We cannot test adults or siblings without appointments.

### Results:

Test results will be sent to your pediatrician's office within 24 hours. If you have established a Le Bonheur patient portal, you may check for results the following day. If you have not yet set up a patient portal, and would like to, please go to [lebonheur.org](http://lebonheur.org) to learn how. Le Bonheur phone operators do not have access to patient information.

***You can learn more about coronavirus and Le Bonheur at [www.lebonheur.org/coronavirus](http://www.lebonheur.org/coronavirus).***

Thanks for trusting us to care for your child today. Please keep your child home and away from others as you wait for your test results. If you receive a positive test, please contact your pediatrician for further information.

## COVID-19 testing results will be reported in two ways:

1. Your pediatrician's office will receive results in the next 24 hours.
2. You can check for results tomorrow in your Le Bonheur Patient Portal.  
Visit [lebonheur.org/portal](https://www.lebonheur.org/portal) to log in or create your portal account.

**If your child's symptoms worsen** — including difficulty breathing, chest pain, confusion or bluish lips and face — please visit Le Bonheur's Emergency Department.

Learn more about COVID-19 at our Novel Coronavirus (COVID-19) Resource Center at [www.lebonheur.org/coronavirus](https://www.lebonheur.org/coronavirus).